

## **Accessibility Conformance Report - International Edition**

(Based on VPAT® Version 2.5Rev)

Company:	memoQ Translation Technologies Ltd.
Name of product/version:	memoQ editor
Report date:	November 11, 2025.
Product description:	memoQ editor is a browser-based translation environment that is part of the memoQ Translation Management System (TMS).
Contact information:	accessibilityteam@memoq.com
	The product allows users to translate and review translations directly in a web browser.
Notes:	The product is a web application (SaaS) and is therefore evaluated under the <i>Web</i> category. This report focuses on the accessibility compliance of the web interface and in-browser functionality.
Notes.	memoQ provides a public accessibility statement describing our ongoing efforts, current accessibility status, known limitations, and continuous improvement commitments.
	You can read it here: memoQ accessibility statement

Evaluation methods used:	We checked accessibility using <b>Axe DevTools</b> , <b>Google Lighthouse</b> , and manual testing with keyboard and screen readers ( <b>JAWS</b> , <b>NVDA</b> , and <b>VoiceOver</b> ) in all major browsers. All testing followed memoQ's accessibility review process, which is based on the <b>WCAG 2.1 Level AA standards</b> .
Applicable standards and guidelines:	WCAG 2.1 AA, EN 301 549, Section 508

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

#### **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All meaningful icons, images, and controls include
Also applies to:		descriptive alt text or ARIA labels. Decorative graphics

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria		are marked as decorative or implemented as CSS
• 9.1.1.1 (Web)		background images.
• 10.1.1.1 (Non-web document)		
<ul> <li>11.1.1.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.1.1.1.2 (Closed Functionality Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	No audio or video content included.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.1 (Web)		
<ul> <li>10.1.2.1 (Non-web document)</li> </ul>		
<ul> <li>11.1.2.1.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	No audio or video content included.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
• 10.1.2.2 (Non-web document)		
<ul> <li>11.1.2.2 (Open Functionality Software)</li> </ul>		
• 11.1.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	No audio or video content included.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
• 10.1.2.3 (Non-web document)		
• 11.1.2.3.1 (Open Functionality Software)		
• 11.1.2.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)	Supports	Information and relationships are conveyed through
Also applies to:		semantic HTML and ARIA where necessary. Headings,
EN 301 549 Criteria		form fields, and tables use appropriate structural
• 9.1.3.1 (Web)		elements.
• 10.1.3.1 (Non-web document)		
• 11.1.3.1.1 (Open Functionality Software)		
• 11.1.3.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)  Also applies to: EN 301 549 Criteria  9.1.3.2 (Web)  10.1.3.2 (Non-web document)  11.1.3.2.1 (Open Functionality Software)  11.1.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Content is presented in a logical reading and navigation order that matches the visual layout. The sequence of interactive elements is programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Most content follows a logical reading and navigation order; minor focus and sequence refinements are planned for future updates.
1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  10.1.4.1 (Non-web document)  11.1.4.1 (Open Functionality Software)	Supports	Color is not used as the sole means of conveying information, indicating actions, or distinguishing elements. Statuses and alerts include icons or text labels in addition to color.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.1 (Closed Software)	Comormance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.2 Audio Control (Level A)	Not applicable	No audio content included.
•	Not applicable	No audio content included.
Also applies to: EN 301 549 Criteria		
• 9.1.4.2 (Web)		
• 10.1.4.2 (Non-web document)		
• 11.1.4.2 (Open Functionality Software)		
• 11.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)	<u> </u>	
2.1.1 Keyboard (Level A)	Supports	All interactive elements are operable using a keyboard
Also applies to:		without requiring specific timing. Tab order and focus
EN 301 549 Criteria		management follow logical navigation.
• 9.2.1.1 (Web)		
• 10.2.1.1 (Non-web document)		
• 11.2.1.1.1 (Open Functionality Software)		
• 11.2.1.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)	Supports	All interactive components, dialogs, and modals can
Also applies to:		be navigated and exited using a keyboard without
EN 301 549 Criteria		trapping the focus.
• 9.2.1.2 (Web)		
<ul> <li>10.2.1.2 (Non-web document)</li> </ul>		
<ul> <li>11.2.1.2 (Open Functionality Software)</li> </ul>		
• 11.2.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	The product does not use single-character keyboard
Also applies to:		shortcuts; all shortcuts require modifier keys or are
EN 301 549 Criteria		context-dependent.
• 9.2.1.4 (Web)		
• 10.2.1.4 (Non-web document)		
• 11.2.1.4.1 (Open Functionality Software)		
• 11.2.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)	Not applicable	The product does not include time-based activities
Also applies to:		that require user interaction within a set time limit.
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)		
• 11.2.2.1 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product does not contain unnecessary moving or
Also applies to:		blinking content. Certain elements (e.g., adding
EN 301 549 Criteria		comments or resolving issues) refresh automatically
• 9.2.2.2 (Web)		as part of essential real-time collaboration features.
<ul> <li>10.2.2.2 (Non-web document)</li> </ul>		These updates are brief, non-distracting, and essential
<ul> <li>11.2.2.2 (Open Functionality Software)</li> </ul>		to the product's core functionality.
• 11.2.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing or blinking
Also applies to:		content that could cause seizures or physical
EN 301 549 Criteria		reactions. No elements flash more than three times
• 9.2.3.1 (Web)		per second.
<ul><li>10.2.3.1 (Non-web document)</li></ul>		
• 11.2.3.1 (Open Functionality Software)		
• 11.2.3.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)  Also applies to:  EN 301 549 Criteria  9.2.4.1 (Web)  10.2.4.1 (Non-web document) – Does not apply  11.2.4.1 (Open Functionality Software) – Does not apply  11.2.4.1 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)	Partially supports	Landmark regions and headings support navigation, but an explicit "Skip to main content" link is planned for a future update.
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> <li>2.4.2 Page Titled (Level A)</li> <li>Also applies to:         <ul> <li>EN 301 549 Criteria</li> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	Each page has a unique, descriptive title that identifies its purpose and location within the application.
2.4.3 Focus Order (Level A)  Also applies to: EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)	Partially supports	Focus order generally follows a logical sequence; minor improvements to focus return behavior are planned for modal components.

Criteria	Conformance Level	Domonics and Fundamentions
	Conformance Level	Remarks and Explanations
• 11.2.4.3 (Open Functionality Software)		
• 11.2.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)	_	
2.4.4 Link Purpose (In Context) (Level A)	Supports	All links and interactive elements have clear,
Also applies to:		descriptive text that identifies their purpose, either on
EN 301 549 Criteria		their own or through surrounding context.
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web document)		
• 11.2.4.4 (Open Functionality Software)		
• 11.2.4.4 (Closed Software		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	The product includes pointer-based interactions but
Also applies to:		does not require multi-pointer or path-based
EN 301 549 Criteria		gestures. All functions can be performed with a single
• 9.2.5.1 (Web)		pointer or keyboard.
<ul> <li>10.2.5.1 (Non-web document)</li> </ul>		
<ul> <li>11.2.5.1 (Open Functionality Software)</li> </ul>		
• 11.2.5.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Actions are triggered on pointer release (click),
Also applies to:		allowing users to abort or avoid accidental activation.
EN 301 549 Criteria		No functionality depends on press-and-hold or down-
• 9.2.5.2 (Web)		event activation.
• 10.2.5.2 (Non-web document)		
• 11.2.5.2 (Open Functionality Software)		
• 11.2.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	The accessible names of controls match their visible
Also applies to:		labels. Screen readers announce the same text users
EN 301 549 Criteria		see on buttons and interactive elements.
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		
• 11.2.5.3.1 (Open Functionality Software)		
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	The product does not rely on device motion or
Also applies to:		gestures for any functionality. All features are
EN 301 549 Criteria		operated using standard pointer or keyboard input.
• 9.2.5.4 (Web)		
• 10.2.5.4 (Non-web document)		
• 11.2.5.4 (Open Functionality Software)		
• 11.2.5.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)  Also applies to:  EN 301 549 Criteria  9.3.1.1 (Web)  10.3.1.1 (Non-web document)  11.3.1.1.1 (Open Functionality Software)  11.3.1.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	The default human language of the page is programmatically identified using the lang attribute on the HTML element.
3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-web document)  11.3.2.1 (Open Functionality Software)  11.3.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Elements receiving focus do not trigger unexpected changes of context. Actions occur only upon explicit user activation.
3.2.2 On Input (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)	Partially supports	Most input changes do not cause unexpected context changes. A few switch controls trigger immediate state updates that are essential to functionality.

Criteria	Conformance Level	Remarks and Explanations
• 11.3.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help and support resources are consistently available
EN 301 549 Criteria – Does not apply		in the same location and identified using consistent
Revised Section 508 – Does not apply		labeling across the product.
3.3.1 Error Identification (Level A)	Supports	Input errors are identified using text in addition to
Also applies to:		color, and error messages are programmatically
EN 301 549 Criteria		associated with the relevant fields.
• 9.3.3.1 (Web)		
<ul> <li>10.3.3.1 (Non-web document)</li> </ul>		
• 11.3.3.1.1 (Open Functionality Software)		
• 11.3.3.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)	Supports	All form fields and interactive controls include visible
Also applies to:		labels or instructions that describe their purpose.
EN 301 549 Criteria		Labels are programmatically associated with input
• 9.3.3.2 (Web)		fields.
• 10.3.3.2 (Non-web document)		
<ul> <li>11.3.3.2 (Open Functionality Software)</li> </ul>		
• 11.3.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>		
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The product does not require users to re-enter
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		information that has already been provided or can be retained automatically, except where necessary for
		security or confirmation.
4.1.1 Parsing (Level A)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508
Applies to:		Standards, the September 2023 errata update
WCAG 2.0 and 2.1 – Always answer 'Supports'		indicates this criterion is always supported. See the
WCAG 2.2 (obsolete and removed) - Does not apply		WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial
EN 301 549 Criteria		Errata.
• 9.4.1.1 (Web)		
• 10.4.1.1 (Non-web document)		
• 11.4.1.1.1 (Open Functionality Software)		
• 11.4.1.1.2 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs) Revised Section 508		
• 501 (Web)(Software)		
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
	Supports	All interactive elements evaces appropriate name
4.1.2 Name, Role, Value (Level A) Also applies to:	Supports	All interactive elements expose appropriate name, role, and state information to assistive technologies
EN 301 549 Criteria		using native HTML semantics and ARIA attributes.
• 9.4.1.2 (Web)		using native HTML semantics and ARIA attributes.
• 10.4.1.2 (Web)		
• 11.4.1.2.1 (Open Functionality Software)		
• 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
± 12.1.2 (110ddct D0c3)		

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

# Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The product does not include any live audio or video
Also applies to:		content that would require live captioning.
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
• 10.1.2.4 (Non-web document)		
• 11.1.2.4 (Open Functionality Software)		
• 11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	The product does not include prerecorded video
Also applies to:		content requiring audio description. Any external
EN 301 549 Criteria		tutorial or marketing videos are outside the product's
• 9.1.2.5 (Web)		scope.
• 10.1.2.5 (Non-web document)		
• 11.1.2.5 (Open Functionality Software)		
• 11.1.2.5 (Closed Software)		
• 11.8.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The product does not restrict its view or functionality
Also applies to:		to a specific display orientation. Content and features
EN 301 549 Criteria		adapt to both portrait and landscape modes.
• 9.1.3.4 (Web)		
<ul> <li>10.1.3.4 (Non-web document)</li> </ul>		
<ul> <li>11.1.3.4 (Open Functionality Software)</li> </ul>		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Input fields that collect user data use appropriate
Also applies to:		HTML types and autocomplete attributes to identify
EN 301 549 Criteria		their purpose to assistive technologies and browsers.
• 9.1.3.5 (Web)		
<ul> <li>10.1.3.5 (Non-web document)</li> </ul>		
• 11.1.3.5.1 (Open Functionality Software)		
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	Some text and UI elements, including placeholder and
Also applies to:		disabled text, have insufficient contrast.
EN 301 549 Criteria		Improvements to ensure a 4.5:1 ratio are in progress.
• 9.1.4.3 (Web)		
• 10.1.4.3 (Non-web document)		
• 11.1.4.3 (Open Functionality Software)		

Criteria	Conformance Level	Remarks and Explanations
	Comormance Level	Nemarks and Explanations
• 11.1.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
	Doubielly every out	Taut and annually be recited up to 2000/ without lass
1.4.4 Resize text (Level AA)	Partially supports	Text can generally be resized up to 200% without loss
Also applies to:		of content or functionality. Some complex layouts and
EN 301 549 Criteria		fixed containers may require horizontal scrolling or
• 9.1.4.4 (Web)		result in partial clipping when zoomed. Improvements
• 10.1.4.4 (Non-web document)		to responsive behavior are planned.
• 11.1.4.4.1 (Open Functionality Software)		
• 11.1.4.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)	Supports	Text is presented using actual text rather than images.
Also applies to:		Exceptions are limited to essential branding graphics,
EN 301 549 Criteria		such as logos.
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)		
• 11.1.4.5.1 (Open Functionality Software)		
• 11.1.4.5.2 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2)	Partially supports	The interface supports reflow within practical limits.
Also applies to:		All panels and UI components are designed to adapt
EN 301 549 Criteria		responsively and remain usable when zoomed or
• 9.1.4.10 (Web)		viewed on smaller screens. Minor layout constraints
<ul> <li>10.1.4.10 (Non-web document)</li> </ul>		may occur at extreme zoom levels.
<ul> <li>11.1.4.10 (Open Functionality Software)</li> </ul>		
• 11.1.4.10 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially supports	Most user interface components, icons, and focus
Also applies to:		indicators meet the 3:1 contrast requirement. All
EN 301 549 Criteria		panels and UI elements are being designed to ensure
• 9.1.4.11 (Web)		sufficient non-text contrast and clear state visibility
<ul> <li>10.1.4.11 (Non-web document)</li> </ul>		across themes and interaction states.
<ul> <li>11.1.4.11 (Open Functionality Software)</li> </ul>		
• 11.1.4.11 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially supports	Text remains readable and functional when spacing
Also applies to:		properties are adjusted. All text containers and UI
EN 301 549 Criteria		layouts are designed to support flexible spacing within
• 9.1.4.12 (Web)		practical limits.
• 10.1.4.12 (Non-web document)		
• 11.1.4.12 (Open Functionality Software)		
• 11.1.4.12 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria  9.1.4.13 (Web)  10.1.4.13 (Non-web document)  11.1.4.13 (Open Functionality Software)  11.1.4.13 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Supports	The product displays brief tooltip content on hover. Tooltips are non-obtrusive, disappear when focus or pointer moves away, and do not interfere with other interface elements.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Users can access main functions and views through multiple navigation paths, such as menus, links, and search or filtering listings. The product provides consistent and predictable navigation options throughout the interface.
2.4.6 Headings and Labels (Level AA)  Also applies to:  EN 301 549 Criteria  9.2.4.6 (Web)  10.2.4.6 (Non-web document)  11.2.4.6 (Open Functionality Software)  11.2.4.6 (Closed Software)  11.8.2 (Authoring Tool)	Partially supports	The product uses clear and descriptive labels for sections and interface elements. Traditional heading structure is limited, as the product functions primarily as an interactive web application rather than a document-based interface.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs)</li> <li>2.4.7 Focus Visible (Level AA)  Also applies to:  EN 301 549 Criteria  9.2.4.7 (Web)  10.2.4.7 (Non-web document)  11.2.4.7 (Open Functionality Software)  11.2.4.7 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)</li> </ul>	Partially supports	Most interactive elements provide a visible focus indicator when navigated via keyboard. Work is ongoing to improve focus visibility and consistency across all custom UI components and interaction states.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Focus indicators are generally visible and not obscured by other content. Some overlapping UI elements, such as modals or floating panels, may partially cover focused components.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not include any functionality that requires dragging movements. All interactions are performed using clicks, keyboard input, or standard selection methods.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Most interactive elements meet or exceed the 24×24 px minimum target size. Some smaller icons (approximately 20×20 px) do not fully meet the requirement but remain usable due to adequate spacing and visual clarity.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)  Also applies to: EN 301 549 Criteria  9.3.1.2 (Web)  10.3.1.2 (Non-web document)  11.3.1.2 (Open Functionality Software) – Does not apply  11.3.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	The product interface is presented in a single language at a time. Some user-generated or mixed-language content may not be programmatically identified for language changes.
3.2.3 Consistent Navigation (Level AA)  Also applies to: EN 301 549 Criteria  9.3.2.3 (Web)  10.3.2.3 (Non-web document) – Does not apply  11.3.2.3 (Open Functionality Software) – Does not apply  11.3.2.3 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigation elements and interface structure are presented in a consistent order and position across the product, allowing users to predict and locate features easily.
3.2.4 Consistent Identification (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.2.4 (Web)  10.3.2.4 (Non-web document) – Does not apply  11.3.2.4 (Open Functionality Software) – Does not apply	Supports	Identical functions and components are labeled and identified consistently across the product. Terminology and icons follow established UX writing and design system standards to ensure uniform user experience.

Criteria	Conformance Level	Remarks and Explanations
	Comormance Level	hemans and Explanations
• 11.3.2.4 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.3.3 Error Suggestion (Level AA)	Cupports	When input errors are detected, clear text descriptions
Also applies to:	Supports	and correction suggestions are provided whenever
EN 301 549 Criteria		
		possible. Error messages are specific and guide users on how to resolve the issue.
• 9.3.3.3 (Web)		on now to resolve the issue.
• 10.3.3.3 (Non-web document)		
• 11.3.3.3 (Open Functionality Software)		
• 11.3.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs) Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)	Common and a	Cuitical an austicus that and darffeet data an account
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Critical operations that could affect data or user work
Also applies to:		require confirmation or provide an option to cancel.
EN 301 549 Criteria		Error prevention mechanisms such as confirmation
• 9.3.3.4 (Web)		dialogs and validation checks are consistently
• 10.3.3.4 (Non-web document)		implemented.
• 11.3.3.4 (Open Functionality Software)		
• 11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Authentication does not rely on cognitive functions
EN 301 549 Criteria – Does not apply		such as memorization, recognition, or puzzles.
Revised Section 508 – Does not apply		Standard username and password fields are
		compatible with password managers and support
		copy/paste operations.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially supports	Status and feedback messages are displayed visually
Also applies to:		and in most cases announced by assistive
EN 301 549 Criteria		technologies. Work is ongoing to ensure all dynamic
• 9.4.1.3 (Web)		updates are conveyed through ARIA live regions
• 10.4.1.3 (Non-web document)		without requiring a change of focus.
• 11.4.1.3 (Open Functionality Software)		
• 11.4.1.3 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

## **Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.

Criteria	Conformance Level	Remarks and Explanations
1.2.9 Audio-only (Live) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
1.4.6 Contrast (Enhanced) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
1.4.7 Low or No Background Audio (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
1.4.8 Visual Presentation (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
1.4.9 Images of Text (No Exception) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.1.3 Keyboard (No Exception) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.2.3 No Timing (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.2.4 Interruptions (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.2.5 Re-authenticating (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.

Criteria	Conformance Level	Remarks and Explanations
2.3.2 Three Flashes (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.4.8 Location (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.4.9 Link Purpose (Link Only) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.4.10 Section Headings (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
3.1.3 Unusual Words (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
3.1.4 Abbreviations (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
3.1.6 Pronunciation (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
3.2.5 Change on Request (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
3.3.5 Help (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
3.3.6 Error Prevention (All) (Level AAA)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not applicable (Level AAA	The product is evaluated for WCAG 2.1 Level AA
EN 301 549 Criteria – Does not apply	criterion)	conformance. AAA criteria are out of current project
Revised Section 508 – Does not apply		scope.

## **Revised Section 508 Report**

Notes:

#### **Chapter 3: Functional Performance Criteria** (FPC)

Criteria	Conformance Level	Remarks and Explanations
		The product is operable with screen
		readers and keyboard navigation. Most
302.1 Without Vision	Partially supports	core interactions are accessible non-
SUZ.1 WILLIOUT VISION	Fartially supports	visually. Some complex or dynamic
		components still require refinement for
		fully efficient screen reader use.
		The interface supports browser zoom,
		large font scaling, and high-contrast
302.2 With Limited Vision	Partially supports	viewing. Contrast and focus visibility
		improvements are ongoing to better
		support users with low vision.
		The product does not rely on color alone
	Partially supports	to convey meaning, and status indicators
302.3 Without Perception of Color		include text or icons. Some legacy
		elements are still being updated to
		further reduce color dependence.
		The product does not include audio-
302.4 Without Hearing	Not applicable	dependent functionality. All information
		is presented visually.
302.5 With Limited Hearing		The product contains audio content. All
	Not applicable	important information is available
		visually.
202 CARILLA I CARALL	Not applicable	Speech input is not required. All
302.6 Without Speech	Not applicable	interactions can be performed with

Criteria	Conformance Level	Remarks and Explanations
		keyboard, mouse, or assistive
302.7 With Limited Manipulation	Partially supports	technologies.  The product supports full keyboard navigation and does not require complex pointer movements. Some smaller interaction targets and custom controls are being optimized for easier motor access.
302.8 With Limited Reach and Strength	Partially supports	The interface is navigable by keyboard and does not require extended reach or force. Some components are being refined to reduce reliance on precise pointer movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product uses clear UI language and consistent patterns. Some workflows remain complex and may require additional simplification or guidance for users with cognitive or learning limitations.

## **Chapter 4: Hardware**

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	Not applicable
402.2.2 Transactional Outputs	Not applicable	Not applicable
402.2.3 Speech Delivery Type and Coordination	Not applicable	Not applicable
402.2.4 User Control	Not applicable	Not applicable
402.2.5 Braille Instructions	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	Not applicable
402.3.2 Non-private Listening	Not applicable	Not applicable
402.4 Characters on Display Screens	Not applicable	Not applicable
402.5 Characters on Variable Message Signs	Not applicable	Not applicable
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	Not applicable
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	Not applicable
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	Not applicable
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	Not applicable
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	Not applicable
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	Not applicable
407.3.2 Alphabetic Keys	Not applicable	Not applicable
407.3.3 Numeric Keys	Not applicable	Not applicable
407.4 Key Repeat	Not applicable	Not applicable
407.5 Timed Response	Not applicable	Not applicable
407.6 Operation	Not applicable	Not applicable
407.7 Tickets, Fare Cards, and Keycards	Not applicable	Not applicable
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	Not applicable
407.8.1.1 Vertical Plane for Side Reach	Not applicable	Not applicable
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	Not applicable
407.8.2 Side Reach	Not applicable	Not applicable
407.8.2.1 Unobstructed Side Reach	Not applicable	Not applicable
407.8.2.2 Obstructed Side Reach	Not applicable	Not applicable
407.8.3 Forward Reach	Not applicable	Not applicable
407.8.3.1 Unobstructed Forward Reach	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward	Netendicable	Not applicable
Reach	Not applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	Not applicable
408.3 Flashing	Not applicable	Not applicable
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	Not applicable
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not applicable	Not applicable
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not applicable	Not applicable
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	Not applicable
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	Not applicable
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	Not applicable
412.3.2 Wireline Handsets	Not applicable	Not applicable
412.4 Digital Encoding of Speech	Not applicable	Not applicable
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	Not applicable
412.7 Video Communication	Not applicable	Not applicable
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	Not applicable
412.8.2 Voice and Hearing Carry Over	Not applicable	Not applicable
412.8.3 Signal Compatibility	Not applicable	Not applicable
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	Not applicable
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	Not applicable
413.1.2 Pass-Through of Closed Caption Data	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	Not applicable
414.1.2 Other ICT	Not applicable	Not applicable
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	Not applicable
415.1.2 Audio Description Controls	Not applicable	Not applicable

## **Chapter 5: Software**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The product does not override or interfere with accessibility features provided by the operating system, browser, or assistive technologies. Users retain full control over zoom, contrast, keyboard navigation, and screen reader settings.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disable, disrupt, or interfere with browser, OS, or assistive technology accessibility features. Screen readers, magnifiers, and other tools operate as intended during use.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	User interface components expose accurate name, role, and state information to assistive technologies through proper use of HTML semantics and WAI-ARIA attributes.

Conformance Level	Remarks and Explanations
Supports	Changes in object state, value, or
	properties are programmatically exposed
	to assistive technologies. Dynamic
	updates (such as expanded, selected, or
	checked states) are reflected in the
	accessibility tree in real time.
	Tabular and grid structures expose row
	and column information to assistive
	technologies in most cases. Some
Partially supports	complex or dynamic table elements are
	being refined to ensure consistent
	association of headers and cell
	relationships across all contexts.
	All interactive components expose their
	current values and states
Supports	programmatically to assistive
	technologies. The product uses native
	Material UI components that provide full
	ARIA and HTML semantics by default.
Supports	Users can modify values of interactive
	components using both standard input
	methods and assistive technologies.
	Native Material UI components ensure
	ARIA-compliant value updates and full
	keyboard operability.
Supports	All form controls and interactive
	elements are programmatically
	associated with their visible labels.
Supports	Hierarchical UI structures are
	programmatically conveyed to assistive
	technologies.
Comments	All visible texts are programmatically
Supports	exposed to assistive technologies.
	Supports  Partially supports  Supports  Supports  Supports

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Supports	Users can enter and modify text using assistive technologies.
502.3.10 List of Actions	Supports	Action menus and context menus are programmatically exposed to assistive technologies.
502.3.11 Actions on Objects	Supports	All actions associated with user interface objects can be performed using keyboard and assistive technologies.
502.3.12 Focus Cursor	Supports	The product provides a visible focus indicator for all interactive elements, and programmatic focus information is fully conveyed to assistive technologies.
502.3.13 Modification of Focus Cursor	Supports	Focus movement is programmatically conveyed to assistive technologies.
502.3.14 Event Notification	Supports	Most user interface events and state changes are programmatically conveyed to assistive technologies through ARIA roles, states, and properties. Some dynamic status messages are still being refined to ensure they are consistently announced by screen readers.
502.4 Platform Accessibility Features	Partially supports	The product interoperates with most platform-level accessibility features, including screen readers, keyboard navigation, and browser zoom. Some components use custom focus indicators instead of native platform focus styling, which may limit full alignment with certain system-level accessibility settings.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	The product supports common platform and browser preferences such as zoom and reduced motion. Some system-level

Criteria	Conformance Level	Remarks and Explanations
		behaviors—like native context menus, focus styling, and certain keyboard shortcuts—are overridden by the custom
		interaction model of the memoQ editor.
503.3 Alternative User Interfaces	Supports	The product works with assistive technologies provided by the platform, including screen readers and alternative input methods. Standard web accessibility APIs exposed through the browser remain available to these tools.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	The product does not provide time-based media with captions.
503.4.2 Audio Description Controls	Not applicable	The product does not include time-based media requiring audio descriptions.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially supports	The product generally preserves accessibility-related information—such as structure and alternative text—when converting or exporting supported file formats.
504.2.2 PDF Export	Not applicable	The product does not provide PDF export functionality.
504.3 Prompts	Not applicable	The product does not include authoring features that require prompting accessibility information.
504.4 Templates	Not applicable	The product does not provide templates for creating or generating content.

## **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	Support documentation is available online and generally follows accessibility best practices. Some pages are currently being updated to ensure full conformance.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	The product does not provide non- electronic (printed) support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate different communication needs through accessible electronic channels, including email and the online support portal.

#### **EN 301 549 Report**

Notes:

#### **Clause <u>4: Functional Performance Statements</u> (FPS)**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	The product supports use with assistive technologies such as screen readers and keyboard-only navigation. Some complex custom components, including the editor's context menu and certain interactive panels, may require further improvements for full non-visual operation.
4.2.2 Usage with limited vision	Partially supports	The product supports browser zoom and provides generally sufficient visual contrast and focus indication. Some custom components may require further visual refinements to ensure optimal use for users with limited vision.
4.2.3 Usage without perception of colour	Support	The product does not rely on colour alone to convey information. Status indicators, actions, and interface elements include text labels or icons that make them understandable without colour perception.
4.2.4 Usage without hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.

4.2.5 Usage with limited hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.6 Usage with no or limited vocal capability	Not applicable	The product does not require speech input for any functionality.
4.2.7 Usage with limited manipulation or strength	Partially supports	The product supports keyboard operation and does not require complex pointer manipulation. Some interface elements may benefit from larger targets or improved keyboard access for users with limited dexterity.
4.2.8 Usage with limited reach	Partially supports	The product supports keyboard navigation and does not require large pointer movements. Some custom components may need further refinement to ensure full operability for users with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include flashing content or animations that could trigger photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Partially supports	The product provides consistent layouts, clear labels, and predictable interactions. Some workflows involve complex information and may require additional simplification for users with cognitive or learning limitations.
4.2.11 Privacy	Supports	The product does not require disclosure of personal information through inaccessible or non-private means. Users can operate the product privately using standard input methods and assistive technologies.

### **Clause <u>5: Generic Requirements</u>**

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product does not provide audio output.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not deliver audio or speech output.
5.1.3.3 Auditory output correlation	Not applicable	The product does not provide auditory output.
5.1.3.4 Speech output user control	Not applicable	The product does not provide speech output.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not provide speech output.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not provide speech output.
5.1.3.7 Speech output for video information	Not applicable	The product does not provide speech output.
5.1.3.8 Masked entry	Not applicable	The product does not use masked entry with audio feedback.
5.1.3.9 Private access to personal data	Not applicable	The product does not output personal data via audio.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not provide audio output.
5.1.3.11 Private listening volume	Not applicable	The product does not include audio playback.
5.1.3.12 Speaker volume	Not applicable	The product does not include audio playback.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Not applicable	The product does not include audio playback.
5.1.3.14 Spoken languages	Not applicable	The product does not include audio playback.
5.1.3.15 Non-visual error identification	Not applicable	The product does not provide auditory error messages.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not generate audiobased transactional outputs.
5.1.4 Functionality closed to text enlargement	Not applicable	The product is not a closed system and supports browser-level text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The product does not include auditory information requiring visual alternatives.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is a web application and does not operate as closed functionality.
5.1.7 Access without speech	Not applicable	The product does not use or require speech input.
5.2 Activation of accessibility features	Not applicable	Accessibility features are activated at the operating system or browser level, not by the product.
5.3 Biometrics	Not applicable	The product does not implement biometric authentication.
5.4 Preservation of accessibility information during conversion	Party supports	The product generally preserves structural and accessibility-related information during file conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product is a web application and does not include physically operable parts.
5.5.2 Operable parts discernibility	Not applicable	The product does not include physically operable parts.

Criteria	Conformance Level	Remarks and Explanations
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not include physical controls requiring tactile or auditory status feedback.
5.6.2 Visual status	Not applicable	The product does not include physically operable parts that require visual status indicators.
5.7 Key repeat	Not applicable	Key repeat is controlled by the operating system, not by the product.
5.8 Double-strike key acceptance	Not applicable	Double-strike key behavior is controlled by the operating system, not by the product.
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous activation of physical controls.

## **Clause 6: ICT with Two-Way Voice Communication**

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not applicable	The product does not provide two-way
		audio communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not applicable	The product does not provide RTT communication.
6.2.1.2 Concurrent voice and text	Not applicable	The product does not provide RTT communication.
6.2.2.1 Visually distinguishable display	Not applicable	The product does not provide RTT communication.
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	The product does not provide RTT communication.

6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required
6.5.6 Speaker identification with video (sign language) communication	Not applicable	The product does not provide video communication.
6.5.5 Visual indicator of audio with video	Not applicable	The product does not provide video communication.
6.5.4 Synchronization between audio and video	Not applicable	The product does not provide video communication.
6.5.3 Frame rate	Not applicable	The product does not provide video communication.
6.5.2 Resolution	Not applicable	The product does not provide video communication.
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.4 Alternatives to voice-based services	Not applicable	The product does not provide RTT communication.
6.3 Caller ID	Not applicable	The product does not provide RTT communication.
6.2.4 RTT responsiveness	Not applicable	The product does not provide RTT communication.
6.2.3 Interoperability	Not applicable	The product does not provide RTT communication.
6.2.2.4 Visual indicator of Audio with RTT	Not applicable	The product does not provide RTT communication.
6.2.2.3 Speaker identification	Not applicable	The product does not provide RTT communication.

### **Clause 7: ICT with Video Capabilities**

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not applicable	The product does not play video content.

7.1.2 Captioning synchronization	Not applicable	The product does not play video content.
7.1.3 Preservation of captioning	Not applicable	The product does not process or convert
		video content.
7.1.4 Captions characteristics	Not applicable	The product does not provide captioning
		features.
7.1.5 Spoken subtitles	Not applicable	The product does not include video
		playback or spoken subtitles.
7.2.1 Audio description playback	Not applicable	The product does not include video
		playback.
7.2.2 Audio description synchronization	Not applicable	The product does not include video
		playback.
7.2.3 Preservation of audio description	Not applicable	The product does not process or convert
		video content.
7.3 User controls for captions and audio description	Not applicable	The product does not include video
		playback or media controls.

### Clause <u>8: Hardware</u>

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not applicable	Not applicable
8.1.3 Colour	Not applicable	Not applicable
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not applicable	Not applicable
8.2.1.2 Incremental volume control	Not applicable	Not applicable
8.2.2.1 Fixed-line devices	Not applicable	Not applicable
8.2.2.2 Wireless communication devices	Not applicable	Not applicable
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not applicable	Not applicable
8.3.2.2 Unobstructed low forward reach	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.1 Clear space	Not applicable	Not applicable
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not applicable	Not applicable
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not applicable	Not applicable
8.3.2.4 Knee and toe clearance width	Not applicable	Not applicable
8.3.2.5 Toe clearance	Not applicable	Not applicable
8.3.2.6 Knee clearance	Not applicable	Not applicable
8.3.3.1 Unobstructed high side reach	Not applicable	Not applicable
8.3.3.2 Unobstructed low side reach	Not applicable	Not applicable
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not applicable	Not applicable
8.3.3.2 Obstructed (≤ 610 mm) side reach	Not applicable	Not applicable
8.3.4.1 Change in level	Not applicable	Not applicable
8.3.4.2 Clear floor or ground space	Not applicable	Not applicable
8.3.4.3.2 Forward approach	Not applicable	Not applicable
8.3.4.3.3 Parallel approach	Not applicable	Not applicable
8.3.5 Visibility	Not applicable	Not applicable
8.3.6 Installation instructions	Not applicable	Not applicable
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not applicable	Not applicable
8.4.2.1 Means of operation of mechanical parts	Not applicable	Not applicable
8.4.2.2 Force of operation of mechanical parts	Not applicable	Not applicable
8.4.3 Keys, tickets and fare cards	Not applicable	Not applicable
8.5 Tactile indication of speech mode	Not applicable	Not applicable

Clause 9: Web (see WCAG 2.x section)

Notes:

**Clause <u>10: Non-Web Documents</u>** 

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not applicable	The product does not include video playback or captioned media.
10.6 Audio description timing	Not applicable	The product does not provide video or audio description features.

# Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Partially supports	The product works with major assistive technologies, though some custom components require further refinement.
11.5.2.5 Object information	Supports	UI elements expose appropriate roles, names, and states to assistive technologies through standard web accessibility APIs.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.6 Row, column, and headers	Partially supports	Basic table structures are accessible;
		complex grids may require enhanced
		header associations.
11.5.2.7 Values	Supports	Standard MUI form controls correctly
		expose values to assistive technologies.
11.5.2.8 Label relationships	Partially supports	Most controls have correct label
		associations; a few custom components
		need improved labeling.
11.5.2.9 Parent-child relationships	Partially supports	General hierarchy is preserved; complex
		nested components may need
		refinement.
11.5.2.10 Text	Supports	Text content is exposed
		programmatically through standard web
		technologies.
11.5.2.11 List of available actions	Supports	interactive components expose expected
		actions
11.5.2.12 Execution of available actions	Partially supports	Standard controls support assistive
		technology-triggered actions; certain
		custom controls may require further
		alignment.
11.5.2.13 Tracking of focus and selection attributes	Partially supports	Focus tracking works for most
		components; dynamic or custom views
		may need enhancements.
11.5.2.14 Modification of focus and selection attributes	Partially supports	Modification of focus and selection
		works for most components; dynamic or
		custom views may need enhancements.
11.5.2.15 Change notification	Partially supports	Live region and state updates are
		implemented in many areas; additional
		notifications are needed in some custom
		components.
11.5.2.16 Modifications of states and properties	Partially supports	State changes can be triggered
		programmatically in many components.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Supports	Editable fields support value modification through assistive technologies.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supports	The product does not restrict or override browser or operating system accessibility features.
11.6.2 No disruption of accessibility features	Supports	The product does not interfere with accessibility features provided by the browser or operating system.
11.7 User preferences	Partially supports	The product supports several OS and browser-level preferences; some custom components may not fully reflect all system settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Partially supports	The product generally preserves accessibility-related information.
11.8.4 Repair assistance	Not applicable	The product does not provide repair assistance.
11.8.5 Templates	Not applicable	The product does not include content templates.

### **Clause <u>12: Documentation and Support Services</u>**

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Support services can provide information about the product's accessibility features and assistive technology compatibility.
12.2.3 Effective communication	Supports	Support services provide accessible electronic communication channels suitable for users with diverse communication needs.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

### **Clause 13: ICT Providing Relay or Emergency Service Access**

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	The product does not provide telephony or text relay services.
13.1.3 Sign relay services	Not applicable	The product does not provide sign relay or video relay services.
13.1.4 Lip-reading relay services	Not applicable	The product does not include video or lip- reading relay functionality.
13.1.5 Captioned telephony services	Not applicable	The product does not support captioned telephony.

Criteria	Conformance Level	Remarks and Explanations
13.1.6 Speech to speech relay services	Not applicable	The product does not include speech relay services.
13.2 Access to relay services	Not applicable	The product does not provide or interface with relay services.
13.3 Access to emergency services	Not applicable	The product is not a telecommunication system and does not access emergency services.

#### Legal disclaimer

This report is a self-evaluation, which seeks to describe memoQ's ability to support the applicable standards, subject to our interpretation of those standards and the comments in this document. It is provided "as is" for information purposes only and is subject to change without notice. This document is not intended to (nor does it) create, impose, or supplement any duty or obligation, contractual or otherwise. Without prejudice to the generality of the foregoing, no warranty is given that this document is correct, complete, up to date, or fit for any particular purpose and no liability shall arise for any loss, damage or expense whatsoever, whether direct or indirect, howsoever arising, whether in contract, tort (including negligence) or otherwise, in connection with document, including (without limitation) any course of action taken on the basis of its content.